

## **SEPTEMBER 2019 IMPORTANT INFORMATION FOR ALL OUR PATIENTS**

We're changing the way we hold your clinical information securely on our computers, using a new record system called EMIS. This change is taking place at the end of September/beginning of October and for a couple of weeks we are not going to have full access to all the medical records. This means we will be offering limited routine appointments and tests for a couple of weeks – please bear with us. **WE WILL STILL BE HERE IF YOU SHOULD HAVE AN URGENT PROBLEM DURING THIS TIME.**

In view of this change please order any repeat prescriptions early and if you use The Waiting Room for prescriptions requests or to book appointments at some point you will need to sign up to our new system.

### **MANOR SURGERY ADULT FLU CLINICS – BOOK AN APPOINTMENT NOW**

This year again different age groups have to receive the most appropriate vaccination for them.

Your age - **65 years plus before end March 20** are in our **GREEN group** and **under 65 year old patients in at risk groups** are in our **YELLOW group** will determine which clinic you go in. **Please book an appointment NOW to have your flu jab at Manor Surgery** and not a pharmacy – last year the patients choosing to go to a pharmacy and not come here means the practice income dropped by almost £2,400.00

Child flu clinics – more information later.....